

## TSE BIRTHDAY PARTY FREQUENTLY ASKED QUESTIONS

### **Q: What does a birthday party package include?**

**A:** All standard birthday party packages are 2-hours in length. Guests will arrive to a decorated private party room and head out for 1-hour on a turf field or basketball court of their choice, followed by 1-hour in the private party room! All party packages include one TSE Party Leader who will coordinate pre-determined activities on the field and contribute with the room portion as well for up to 15 guests!

**NOTE:** Parties with 16-24(max) guests will be required to have a second party leader (\$75) and reserve a larger full room (\$75 – nonrefundable) at the time of booking. The second leader may be released if the final count is 15 attendees or less. This must be done 7-10 days prior to party date.

### **Q: How do I know what package is right for us?**

**A:** Your birthday party selection should be determined by the following three factors: the number of guests, the general age of the party and the types of games and activities desired. In general, larger parties and older age ranges will enjoy the Boarded Field package because it offers more space to play games like kickball, soccer and football. Smaller and younger groups which require less space will enjoy the Training Field package to play parachute, obstacle courses and small sided games. We are flexible however and allow all sized groups and games on each space if desired. All fields and times are subject to availability.

### **Q: What types of games/activities can the birthday boy or girl choose from? How many are appropriate?**

**A:** We can do just about any type of sport, game or activity that can be played on a turf field or basketball court! Some of the popular choices are as follows: basketball (Gates Only), kickball, dodgeball, soccer, flag football, wiffleball, capture the flag, tag games, obstacle courses, parachute and more! There is no limit to how many choices, but in an effort to maximize your field time we recommend 3 or 4 games/activities! Don't forget to check out the inflatables and foam dart party packages for something a little different!



**Q: How many children are welcome to attend?**

**A:** Standard party packages include 1 party leader for up to 15 participants. Parties with more than 15 will need to expand to a larger party room. There is a non-refundable fee of \$75 to reserve the larger room. We further require bringing on a second TSE Party Leader for larger parties. The cost for a second leader is \$75.

**Q: Can I bring in my own decorations?**

**A:** We decorate the room with banners and paper products. If you have special decorations or are interested in theming your room you are welcome to bring them in! Your Birthday Leader will be available 30-minutes prior to the start of your party to assist with set-up! Piñatas are permitted (candy only – no glitter, no confetti)

**Q: What is included in the birthday food package?**

**A:** All food packages are designed to feed 15 or so attendees and include 3 pitchers of drinks. Also included are the paper plates, cups, napkins and utensils! Plates, candles, serving utensils, and a lighter are provided for cake time. Additional food and drink may be added to any order. Food must be added a minimum of 3-hours prior to the start of your party. No outside food is allowed in the building except a store-bought cake.



**Q: What is the Overtime (OT) Package?**

**A:** Parties interested in more playing time can purchase the Overtime (OT) Package which includes 1.5 hours (90-minutes) on the field followed by a 30-minute room portion. Please note for the OT Package the time must be 90-minutes consecutive (time may not be broken up).

**Q: Does my child and their guests need a waiver to participate?**

**A:** All attendees must have an active Player's Membership (waiver) with TSE. This free membership is how we track our facility waiver. [Click here](#) for a link to the membership online. Guests must check-in at the front desk to confirm their Player Membership (waiver) is active.

**Q: When is the balance of what I owe for my party due?**

**A:** At the end of your party please see one of our Front Desk Team Members for final review of your bill and to make payment.

**Q: Are gratuities allowed for my TSE Party Leader?**

**A:** If you feel that your party leader did a great job and deserves a tip you are welcome to do so with cash or credit (notify the Front Desk Team Member at time of checkout if you desire to leave a credit card tip).

Please call with any questions as we strive to make this your child's favorite birthday ever!  
You may reach us at 585-458-4263(Gates) or 585-203-0367(East Rochester).